



Buckinghamshire County Council
Select Committee
Education, Skills and Children's Services

Children's Internet Safety Select Committee Inquiry

Date: Wednesday 29 October 2014
Time: 10.00 am
Venue: Mezzanine Room 1, County Hall, Aylesbury

AGENDA

9.30 am Pre-meeting Discussion

This session is for members of the Committee only. It is to allow the Members time to discuss lines of questioning, areas for discussion and what needs to be achieved during the meeting.

10.00 am Formal Meeting Begins

Agenda Item	Time	Page No
1 APOLOGIES FOR ABSENCE		
2 DECLARATIONS OF INTEREST To declare any Personal or Disclosable Pecuniary Interests.		
3 MINUTES Of the meeting held on Wednesday 24 th September 2014 to be confirmed as a correct record.		5 - 10
4 CHAIRMAN'S REPORT For the Chairman of the Committee to provide an update on recent scrutiny activity.	10.05am	
5 COMMITTEE MEMBER UPDATES For members of the Committee to update on any issue they are investigating on behalf of the Committee.		



INVESTOR IN PEOPLE



- 6 **APPOINTMENT OF AN EXPERT ADVISER ON CHILDREN'S INTERNET SAFETY** 10.10am 11 - 14
- Appointment of Mr Mark Bailey as an Expert Adviser on Children's Internet Safety to the Education, Skills and Children's Services Select Committee
- Contributors**
Mr Mark Bailey, IT Security Consultant
- Papers**
A biography of Mr Mark Bailey
- 7 **ORAL EVIDENCE - JONATHAN BAGGALEY, HEAD OF EDUCATION CEOP** 10.30am
- Questions to Jonathan Baggaley, Head of Education CEOP
- Contributors**
Mr Jonathan Baggaley, Head of Education CEOP
Mr Simon Billenness, Chairman of the Internet Safety BSCB Sub-Committee
Mr Mark Bailey, Expert Adviser on Children's Internet Safety
- 8 **ORAL EVIDENCE - DAVID MILES, FAMILY ONLINE SAFETY INSTITUTE** 11am 15 - 16
- Questions to David Miles, Director – Europe, Middle East and Africa, Family Online Safety Institute
- Contributors**
Mr David Miles, Director – Europe, Middle East and Africa, Family Online Safety Institute
Mr Simon Billennes, Chairman of the e-safety Buckinghamshire Safeguarding Children Board (BSCB) Sub-Committee
Mr Mark Bailey, Expert Adviser on Children's Internet Safety
- Papers**
A biography of Mr David Miles
- 9 **ORAL EVIDENCE - LYNDA COCKRELL AND VIC GREEN, ACTION4YOUTH** 11.30am
- Questions to Lynda Cockrell, Chief Executive Officer and Vic Green, Project Manager, Action4Youth
- Contributors**
Ms Lynda Cockrell, Chief Executive, Action4Youth
Mr Vic Green, Project Manager, Action4Youth
Mr Simon Billenness, Chairman of the e-safety BSCB Sub-Committee
Mr Mark Bailey, Expert Adviser on Children's Internet Safety

10 E SAFETY DELIVERY IN CHILDREN'S CENTRES **12pm** **17 - 20**
Consideration of Children's Internet Safety in Children's Centre

Contributors

Mr Ed Mallam – Head of Children's Partnerships
Mrs Ann Winsor – Senior Children's Centre Co-ordinator
Louise Chatterley – Operations Manager, Children's Centres, Chesham & High Wycombe

Papers

Report on Children's Internet Safety in Children's Centres.

11 DATE OF NEXT MEETING **12.30pm**
Wednesday 3rd December at 2.15pm in Mezzanine Room
3, County Hall, Aylesbury

If you would like to attend a meeting, but need extra help to do so, for example because of a disability, please contact us as early as possible, so that we can try to put the right support in place.

*For further information please contact: Kelly Sutherland on 01296 383602
Fax No , email: ksutherland@buckscc.gov.uk*

Members

Mr P Gomm	Mr R Stuchbury
Mr P Irwin	Ms K Wood
Mrs V Letheren	

Co-opted Members

Ms M Nowers, Primary School Sector



Buckinghamshire County Council
Select Committee
Education, Skills and Children's Services

Minutes

EDUCATION SELECT COMMITTEE - CHILDREN'S INTERNET SAFETY INQUIRY

MINUTES OF THE EDUCATION SELECT COMMITTEE - CHILDREN'S INTERNET SAFETY INQUIRY HELD ON WEDNESDAY 24 SEPTEMBER 2014, IN MEZZANINE ROOM 2, COUNTY HALL, AYLESBURY, COMMENCING AT 2.30 PM AND CONCLUDING AT 4.00 PM.

MEMBERS PRESENT

Paul Irwin, Valerie Letheren and Robin Stuchbury

CO-OPTED MEMBERS PRESENT

GUESTS PRESENT

Graham Briggins, Joanne Cowdrey and Graham Strachan

OFFICERS PRESENT

Simon Billenness and Michael Carr

1 APOLOGIES FOR ABSENCE

Apologies were received from Phil Gomm and Katrina Wood.

2 DECLARATIONS OF INTEREST

They were none.

3 CHILDREN'S INTERNET SAFETY SELECT COMMITTEE INQUIRY

The membership and terms of reference for the Inquiry were noted.

4 CHAIRMAN'S REPORT



INVESTOR IN PEOPLE



The Chairman reported that she had recently visited Amersham and Wycombe College, where she had met with the Principal and had been impressed by the range of vocational courses offered.

5 COMMITTEE MEMBER UPDATES

There were none.

6 ORAL EVIDENCE - SIMON BILLENNESS - CHAIRMAN OF THE E-SAFETY BSCB SUBCOMMITTEE

The Chairman welcomed Mr Simon Billenness, Senior Practitioner – Participation, to the meeting. The Chairman and the Policy Officer had recently attended a meeting of the Buckinghamshire Safeguarding Children Board (BSCB) e-safety Sub-Committee, which Mr Billenness chairs.

The Chairman asked Mr Billenness to provide members with an overview of the work of the e-safety Sub-Committee. He explained that the Sub-Committee was established in 2009 and he became involved in 2010. The aims of the Sub-Committee were to create a safe environment online, give people the skills and knowledge to stay safe online and to inspire safe and responsible use of the internet. Currently ambassadors of CEOP (Child Exploitation and Online Protection Centre) travel around Bucks delivering workshops for parents, carers, professionals and young people, often through school assemblies.

Those who have had CEOP training include youth workers, children's centre staff and Graham Briggins from Thames Valley Police. Some teachers also deliver workshops in schools, but in order to make it more sustainable the Sub-Committee would like more teachers to be trained and they would also like to target those with specific needs. Mr Billenness hoped that the Select Committee Inquiry might help to identify any gaps in their work and help to raise the profile of the e-safety message.

The Chairman invited members' questions.

How successful has the Sub-Committee's work been so far?

It is very hard to measure success, especially as the internet is always changing. As more and more children and young people have access to smart phones or tablet computers, online safety becomes an even bigger issue. I feel that Internet Service Providers (ISP) are becoming more aware of their duty of care.

I took a theatre group into a school and went back in a year later to ask the children what they remembered of the production. They had remembered the key messages and amended their behaviour accordingly so that is an example of our success.

I have concerns around Social Media, particularly Twitter. I think young people can easily access inappropriate material on Twitter, so how can we possibly control this?

Twitter operates with a default setting of open and we need to lobby them to have a default setting of private instead. Also we need to encourage parents to discuss with their children what they should do if they stumble across inappropriate content online. At evenings with parents we give out information about sharing online, which is very relevant for sites like Twitter and Facebook.

Do you feel threatened by the findings of the recent Ofsted inspection of BSCB?

No, I am pleased because Ofsted recognised our work. We are a multi-agency Sub-Committee which I feel is working well and at no additional expense to BSCB. I told Ofsted that I am proud of the spreading the e-safety message and challenging both young people and

parents about their behaviour online. Young people have been exploring their sexuality since the beginning of time – we need to help them identify misinformation they can find online, for example, around suicide, eating disorders etc. It is about educating children from an early age not to believe everything they read on the internet.

I am concerned about the apps children can access on their phones. Snapchat worries me, I don't feel the creators of Snapchat are fulfilling their moral obligations.

Snapchat is an app which allows you to share photos. Instagram, Snapchat and Kick are all apps which have not been created for malicious reasons, but young people could find themselves in difficult situations as a result of sharing via the apps. Some Primary school children use these apps.

Is there anyway of lobbying at a national level regarding inappropriate content on the internet, for example you mentioned sites around self-harm, eating disorders etc?

Anyone can report inappropriate content to the Internet Watch Foundation. If a young person feels someone is acting inappropriately online this can be reported directly to CEOP. Young people do want to engage with us when we visit schools, they want to feel safe online.

How effective is all the activity of the Sub-Committee?

As I said earlier it is very difficult to quantify our success. We can do a hard hitting assembly and some kids will take it on board whilst others will have forgotten it 24 hours later. But it is impossible to shut down the internet so we need to keep reminding young people about consequences. The CEOP videos we use are hard hitting but it is about educating children from a young age.

The Chairman thanked Simon Billenness.

7 ORAL EVIDENCE - GRAHAM BRIGGINSHAW, THAMES VALLEY POLICE

The Chairman welcomed Mr Graham Brigginsshaw from Thames Valley Police to the meeting. The Chairman asked Mr Brigginsshaw to explain his work in this area. Mr Brigginsshaw explained that he works at the frontline everyday with students, in schools, colleges or youth clubs and he also educates parents. He uses CEOP videos and gives real life examples.

The Chairman asked Mr Brigginsshaw how he measures the effectiveness of his work. In response he reported that he does see a reduction in issues, such as sexting, when he has visited a school. He attends in uniform and reminds young people that they could be breaking the law by sharing images or even just be storing images on their phones. If someone under 16 years old sends a semi-naked picture to a friend who then keeps it on their phone, they are storing an indecent image and could be prosecuted. He had already been alerted to three sexting cases this week. Again Mr Brigginsshaw emphasised how quickly the internet changes and how important it was to keep revisiting schools to reinforce the e-safety messages.

The Chairman thanked Mr Brigginsshaw.

8 ORAL EVIDENCE - GRAHAM STRACHAN - MCAFEE

The Chairman welcomed Mr Graham Strachan and Ms Jo Cowdrey from McAfee to the meeting. Graham Strachan explained that McAfee is a US company, now part of Intel Security and the internet is their business. In the US, the National Cyber Security Alliance which includes companies such as Cisco and Microsoft have developed a cybersafety programme which McAfee have adopted. McAfee have one of their largest engineering sites in Aylesbury and the company wanted to develop some Outreach work with the local community so decided to take their cybersafety programme called 'Online Safety for Kids' out to schools.

McAfee staff have volunteered to receive training on how to deliver the programme and McAfee talk about their experience rather than selling their products. Over the past two years they have visited 35 schools, reaching 5,000 children, teachers and parents. The focus to date has been on Primary and Secondary schools in and around Aylesbury and often McAfee volunteers are keen to present in their own children's schools.

The sessions contain strong messages within videos, followed by a talk with the young people and their teachers and parents. Initially questions were all about protecting your computer at home but now mobile phones and tablets have increased the challenges. McAfee talk about how to protect your phone or tablet, discussing cyber safety, cyber ethics and cyber bullying. Often parents don't realise how easy it is to set up parental controls on a device. Windows versions 7 and 8 have good levels of protection for internet use, enabling you to restrict content by age and you can also access a weekly digest which shows parents which websites their children have tried to visit. Parents can also turn off Safari on iphones to prevent internet access.

Mr Briggshaw of Thames Valley Police commented that often the parents who you really need to educate are not the ones who will attend a presentation at school. He gave the example of a recent session he had at a school with real issues around internet use and only 7 parents attended. Mr Strachan from McAfee reported that they had 120 parents attend an evening workshop at Sir Henry Floyd Grammar School in Aylesbury, following the Ask FM media coverage. The Sixth Formers had concerns around these issues and they participated in delivering the presentation to parents.

The Chairman asked how effectively the Police or the Intelligence Services can monitor online activity, for example, with the recent ISIS videos that have been placed on the internet. Graham Briggshaw explained that 30 hours of video are uploaded to You Tube every minute which makes it very difficult to police. Young people are even able to make money from You Tube if what they post generates enough views.

The Chairman invited further questions from members.

Is it possible to devise a traffic lights system for the internet to help children and parents know what sites are safe to use?

Mr Strachan from McAfee explained that the training they deliver is similar in its approach – Stop! Think. Connect. McAfee also produce a free product called Site Advisor which tries to provide a traffic light system for the internet. If you use the product, when you search on Google, each link will display a green tick, an amber cross or a red cross alongside it. You can then click on the tick or cross for further information about the site before entering. You can also buy a version which prevents you clicking into a 'red cross' site

Should Twitter have an age profile?

Maybe but young people lie about their age to access Facebook. It is about behaviour – parents may feel they will allow their child to access a site as it looks ok to them but it is about how the child uses the site. Facebook is a very good, sophisticated site but it all comes down to the conduct of the person using it.

Has any work been undertaken on risk mapping and how this dovetails in with an engagement strategy with key stakeholders?

The Sub-Committee has tried to do this but we rely on other partners. Now we are aware of the McAfee training we can help them to maximise the opportunity.

If we learn of a particular risk we want a way of providing information to schools to update them, but we are now aware that some schools have opted out of the BCC IT systems, which makes this more difficult. 30% of primary schools have opted out therefore we did not know what they were doing to control content on their IT systems. The Sub-Committee has

therefore written to all these schools and Independent Schools in Bucks to highlight this concern.

Do you feel that the issue of Internet Safety is being taken seriously?

It is starting to be recognised as a problem now - it has recently been debated in the Houses of Parliament. Previously the advice was to put your home PC in a common area of your home to enable parents to monitor internet use, but now with mobile phones and tablets, it is harder to monitor. Gaining friends online becomes a competition between children. A popular site at the moment is one called Omegle where you can talk to strangers.

Some parents seem to think that parenting stops online, but parenting and rules must continue. Parents need to feel empowered and Digital Parenting magazine is very helpful. Simon Billenness gave an example of his family rule that there are no gadgets at the dinner table. It is important that a child does not feel alone in handling difficult online experiences.

Ms Cowdrey of McAfee gave an example from a session she had led at a Primary School where teachers were concerned about one of their seven year old pupils who had no toys at home, only an ipad. Graham Briginshaw agreed that it was important to speak to children at a younger age – six years ago he was routinely talking to 14 or 15 year olds about internet use but now he needs to talk to 8,9 and 10 year olds instead. Smart phones are now much cheaper and they often get passed down when parents or older siblings upgrade to a newer model. Children can also access the internet via gaming consoles such as Playstations or X boxes.

The Chairman thanked all contributors for attending the meeting.

RESOLVED

That the oral evidence be noted as evidence.

9 DATE OF NEXT MEETING

Wednesday 29th October 2014 at 10am in Mezzanine Room 2, County Hall

CHAIRMAN



Buckinghamshire County Council

Select Committee

Education, Skills and Children's Services

Children's Internet Safety Select Committee Inquiry

29th October 2014

Biography – Mr Mark Bailey

Information Security/Risk Management Consultant

Mark Bailey is an experienced Information Security/Risk Management Consultant, dealing with information assurance, Information security, physical security, risk management and regulatory compliance, with extensive experience identifying risk, providing strategic solutions and successfully managing security projects in the public and private sectors.

He advises organisations on strategic UK, European or Global information and physical security management, compliance and legislative plans. Mr Bailey holds CLAS accreditation and has current HMG security clearance.

His extensive experience in this field includes:

- Conducting security risk assessments, security audit, accreditation, policy gap analyses/compilation and awareness campaigns, to Security Policy Framework (SPF), List X and 27001/2 mandatory requirements, for PwC, Fujitsu Services, Serco, DWP, FCO, Hewlett Packard, Thales and CAE.
- Creating and implementing information security policies, standards and associated procedures across the Houses of Parliament. Information and physical security focal point and specialist adviser in a very challenging, but enjoyable environment.
- EMEA Information security/risk management for PricewaterhouseCoopers, from initial risk assessment and developing global security policies to implementing security awareness programmes, incident response and disaster recovery procedures, system review procedures and forensic incident investigation.
- Building client relationships and working closely to ensure all identified security risks have an agreed process established, to ensure successful resolution and compliance with ISO17799/27001, UK legislation, JSP440, Manual of Protective Security, List X and HMG, CESA, SPF, FSA security standards.
- Reviewed risk management and security accreditation standards across Government and private industry.
- Travelled extensively throughout EMEA, evaluated, planned and delivered cost effective security strategy, policies and procedures in a number of challenging countries.
- Proactively recruited, established and mentored teams of security advisors, who co-ordinated information security issues and incidents throughout the EMEA theatre.

- IT and physical security management on secure MOD sites in Whitehall and the former West Germany, from initial system trials and implementation to successful operational position.
- Security vetting and cryptographic key manager for critical networks.
- Project management for Thames Valley Police and Avon and Somerset constabulary.
- Regular, proactive liaison with police, MOD security and the security services.

CAREER HISTORY

As an approved Ambassador for the Child Exploitation Online Protection Centre (CEOP) Internet safety material, “ThinkuKnow”, Mr Bailey been working voluntarily with schools, children and parents throughout Buckinghamshire delivering this essential Government service. He is a committee member of the Bucks CC safeguarding team reviewing school cyber safety.

National Foundation for Educational Research (NFER) - Security Consultant

- Conducting Security Policy Framework (SPF) & ISO27001 assessments
- Reviewing and updating security policies & standards
- Evaluating secure printing facilities for sensitive pupil information
- Managing network vulnerability assessments
- Responding to security aspects of a large Department of Education ITT

CAE (UK) - Security Adviser

- Conducted SPF and List X assessments for critical sites
- Developed security policies & security awareness programmes
- Formed Business Continuity & Disaster Recovery Group, instigated DR plans
- Compiled information assurance strategy plans with key stakeholders

Thales UK - Information Assurance & Security Manager (Head of Security Services)

- Developed & improved Information Assurance & Security standards
- Updated Security policies and procedures to ensure compliance to SPF & IAMM
- Conducted SPF and ISO27001 audits and threat assessments for List X sites
- Developed, reviewed and updated SyOps and RMADS for IL3 – IL6 systems
- Implemented HMG GPGs and HMG IA standards 4 and 5
- Developed UK wide security awareness and incident/crisis management programmes
- Established a Cyber Security Operating Centre, compliant to GPG13 & GPG18

Hewlett Packard – Vistorm – EDS - Security Adviser

- Reviewed Risk Management Accreditation Standards (RMADS) for HP secure internal systems
- Created and reviewed RMADS for HMG military weapons and command & control systems

- Evaluated and improved client and third party security policies and standards
- Created and effectively distributed corporate and client awareness programme
- Evaluated compliance to UK Government, Security policy Framework (SPF) requirements

Serco Group, Hook - Group Security Adviser

- Conducted information security risk assessment of all critical systems
- Evaluated current security procedures, practices, standards and threats
- Developed group wide information security policies
- Produced a security improvement programme to address all identified risks

Fujitsu Services, Basingstoke - Security Specialist

- Created information security policies and procedures for pan UK Government IL3 project
- Conducted risk assessments and site security surveys for List X accreditation
- Provided security assurance and code of connection analysis

Agilisys, Hammersmith - Group Security Manager

- Implemented and successfully achieved corporate wide ISO27001 certification
- Developed and promulgated information security policies, standards and procedures
- Implemented corporate information security awareness campaign
- Conducted security assessments/audits at sites and data centres throughout EMEA

Capita Group PLC - Group Information Security Adviser

- Implemented corporate installation of an HMG approved laptop encryption product
- Conducted security assessments of all data centres/major offices to ensure FSA/HMG compliance
- Implemented a corporate data disposal policy and associated procedures
- Improved Group wide information security policies
- Developed corporate incident management procedures and successfully managed security incidents
- Developed a corporate information security awareness campaign

Houses of Parliament, Westminster - Information Security Officer

- Established business security procedures, to enable future ISO17799 (27001) certification
- Identification of all system/data risks and recommended acceptable solutions
- Worked closely with business owners to reduce risk to an acceptable level
- Formal, proactive involvement in all new projects to ensure all risks were identified
- Established disaster recovery, incident management and forensic investigation plans and procedures
- Implemented information security policies and associated procedures

- Implemented a Parliamentary and UK wide constituency office security awareness programme
- Implemented and managed technical security sweeps for sensitive meetings
- Implemented an Email/Spam content filtering service

PricewaterhouseCoopers (PwC), London - Regional IT Security/Risk Manager (EMEA theatre)

- Performed security reviews throughout the PwC EMEA theatre
- Recruited, managed and proactively motivated a team of technical security advisors
- Reviewed compliance with ISO17799, PwC global information security policy and UK FSA legislation
- EMEA Information security management for PwC, from initial risk assessment and developing a global security policy to implementing security awareness programmes, review procedures and forensic incident investigation

London & Manchester group, Exeter - IT Security Manager (UK)

St.Annes Opportunity Centre, Reading - Care Officer supporting young adults with emotional and social problems

**(International Computers Ltd (ICL) - IT Security Manager, MOD Whitehall (ICL CHOTS project) - ICL Account Support Manager
ICL Support Engineer, BAOR, West Germany
ICL Customer Service Engineer**

Training and Accreditation

BS7799, ISO17799. Auditor BS27001and BS27002

BS25999

HMG Security controller

Security Policy Framework (SPF)

Personnel vetting

Child Exploitation and On Line Protection Ambassador scheme (CEOP)

MoD system accreditation

Counter-terrorism

Disaster recovery

IT Forensic investigation

Incident management

UK/US legislation, including Data Protection Act, Computer Misuse Act, Sarbanes Oxley

Interests

School governor - promoting cyber safety, archery coaching and dog/handler training.



Buckinghamshire County Council

Select Committee

Education, Skills and Children's Services

Children's Internet Safety Select Committee Inquiry

29th October 2014

Biography – Mr David Miles

Director – Europe, Middle East and Africa – The Family Online Safety Institute

For the past 30 years, David has had a wide range of executive leadership roles in the technology and telecommunications sector including IBM, Compaq and Motorola. He is currently FOSI's Director for Europe, Middle East and Africa. FOSI is an international non-profit organisation which works to make the online safer for kids and their families.

David is a member of the Executive Board of the UK Council for Child Internet Safety (UKCCIS), the British Government's principal advisory body for online safety for children and young people. Within UKCCIS, he chairs the Over Blocking Working Group. In addition, he is a member of the Internet Matters Expert Advisory Panel, an internet safety portal established by the UK's four leading ISPs.

David is a member of the United Nations ITU Child Online Protection (COP) Working Council based in Geneva and the European Commission's CEO's Coalition Stakeholder Group, as well as actively involved in a number of broader International initiatives related to online safety.

David is a Freeman of the Worshipful Company of Information Technologists, one of the City of London's livery companies and granted its Royal Charter in 2010.



Buckinghamshire County Council

Select Committee

Education, Skills and Children's Services

Children's Internet Safety Select Committee Inquiry

Report to the Education, Skills and Children's Services Select Committee

Title:	E Safety delivery in Children's Centres
Committee date:	29th October 2014
Author:	Ann Winsor
Contact officer:	Ann Winsor

1. Introduction

This report provides an overview of the work of the Buckinghamshire County Council directly managed Children's Centres in relation to raising the awareness of and supporting parents and families in E Safety.

E Safety events were planned, developed and held in a number of the Buckinghamshire County Council run Children's Centres. The area of E Safety is considered one of the priority areas for the Children's Centres as this is a need that has been identified by a number of parents asking questions about keeping their children safe online.

Furthermore, E Safety is now included in the new Ofsted Inspection Framework for Children's Centres. The framework states that inspectors will look at the impact of how "*parents understanding of their responsibilities for their children's safety including e safety*" can be measured and evidenced.

In order to address parents' concerns as well as evidence that the Buckinghamshire County Council Centres are meeting the requirements of the Ofsted guidance, our team are working in partnership with PACEY (Professional Association of Childcare and Early Years, formerly National Childminding Association), Adult Learning and Thames Valley Police all of whom have staff that are CEOP trained to deliver sessions in the Centres for both parents and staff.

2. Events to date

- **Haddenham Children's Centre**

An event was held in November 2013 during the early evening but only staff attended and no parents. Therefore, in May 2014, a further event was held in conjunction with St Mary's Primary School and 5 parents attended.

- **Buckingham Children's Centre**

An event was held on a Saturday morning in November 2013 and 7 parents attended.

- **Elmhurst Children's Centre, Aylesbury**

An event for the Grandparents' Group at the Centre was co-delivered with Adult Learning and Thames Valley Police in June 2014 with 7 attendees.

3. Current Evaluation of Events

In order to demonstrate the impact of the events, Centres used a 'star' style evaluation tool to ascertain how much the parents knew before the event by scoring themselves against a question/comment. Parents were then asked to rescore themselves against the same comments following completion of the event. The evidence collected allows the Centres to begin to measure longer term impact. The comments/questions were:

- *I can keep myself safe online.*
- *I can keep my child safe online.*
- *E Safety is not an issue for me and my family.*
- *I am confident I can set the correct parental controls.*
- *I always supervise my child online.*
- *I am aware that a smart phone needs protecting as well as a PC.*
- *I know the age my child can have a social media account.*
- *I know how to keep my information safe online.*

4. Impact Following the Events

- 100% of parents increased their awareness or knowledge in more than 3 areas.
- 100% of those attending recognised that they had a lot more to learn and understand.

5. Next Steps and Further Development

- Raising awareness in all 10 Centres with the use of the booklet 'Digital Parenting'. These will be linked to informative noticeboards at the Centres where parents and families can access further information and advice.
- E Safety sessions will be planned and delivered in every centre, once needs have been assessed in the reach area.
- Children's Centre staff will be trained to be able to help deliver sessions on E Safety, in partnership and independently, over the next twelve months.
- There will be full evaluations undertaken for all, future sessions, using the 'star' tool, to evidence the impact and identify further needs for families.
- Centres will follow up with parents who want to gain practical knowledge about how to ensure that the equipment they are using is safe for their children.
- Share good practice with other Buckinghamshire Children's Centre Providers.

